

Easterling, Deborah

284747

From: Easterling, Deborah
Sent: Tuesday, January 27, 2015 11:45 AM
To: 'Laura Knapp'
Subject: RE: We want über in Charleston

Dear Ms. Knapp,

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Coordinator

From: Laura Knapp [<mailto:lauraknapp100@yahoo.com>]
Sent: Saturday, January 24, 2015 6:49 PM
To: PSC_Contact
Cc: _RegStaff - Complaints Distribution Group
Subject: We want über in Charleston

As a frequent business traveler I am 100% satisfied with the Uber services, and depend upon them. The Taxi service is VERY sadly lacking in Charleston - this is America, let the market forces prevail!!

Laura Knapp
CELL: 408-427-2756
FAX: 866-243-2148

RECEIVED
JAN 27 2015
PSC

Easterling, Deborah

From: Easterling, Deborah
Sent: Tuesday, January 27, 2015 11:44 AM
To: 'David F. Church'
Subject: RE: Let Uber stay

Dear Mr. Church,

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Coordinator

-----Original Message-----

From: David F. Church [<mailto:davidfchurch@yahoo.com>]
Sent: Saturday, January 24, 2015 5:44 PM
To: PSC_Contact
Cc: _RegStaff - Complaints Distribution Group
Subject: Let Uber stay

Sent from my iPhone

RECEIVED
JAN 27 2015
11:44 AM
PSC/DMS

Easterling, Deborah

From: Easterling, Deborah
Sent: Tuesday, January 27, 2015 11:44 AM
To: 'Debra Morrishow'
Subject: RE: Please allow Uber to continue its business in our area

Dear Ms. Morrishow,

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Coordinator

From: Debra Morrishow [<mailto:debram92@hotmail.com>]
Sent: Saturday, January 24, 2015 1:14 PM
To: PSC_Contact
Cc: _RegStaff - Complaints Distribution Group
Subject: Please allow Uber to continue its business in our area

Hello everyone,

I am writing to ask you, no plead with you, to please continue to allow Uber to continue operating in our area. I have used Uber only twice, once in New York City and here in Columbia. I was very impressed with their operation. Living in New York a taxi can be caught at any time and any where in Manhattan. Just stand on the street and wavy your arm and an available taxi will stop. But last year I needed to be somewhere at 7:30 in the morning and didn't feel comfortable standing on the street at 6am to wavy down a taxi so I tried Uber. After signing up online, they sent me an email with the name and picture of my driver, the car he was driving, license plate number and time of arrival. Perfect.

A few weeks ago I needed to get to the Columbia Amtrak station at 1am. Being new to the area I decided to call a local taxi. I was told to call early to make sure they have my reservation. I called around 9:30pm and told them I needed the taxi at 11:30pm. I wanted to make sure, just in case they were late, I would have enough time. I decided to check to make sure the reservation was still in the system because I was told there is a shift change at 10pm. I called at 10:30 to confirm and was told I was not in the system. No problem, the dispatcher assured me, I would be put in for a pick up time at 11:30pm.

Now the time is 11:40pm and there is no taxi. I called and the dispatcher said, "He's not there yet, let me check."

I decided to call Uber. The time was now 11:45 and I was panicking. On my iPhone I was able to activate my app and I was sent a text with the arrival time and car and driver's information. Then at the arrival time I got a text stating my car had arrived. Then surprisingly I got a call from the driver saying he was outside. He took me to my location on time. I didn't miss my train.

We need Uber in this area. Just think how many people could benefit if they have to be at work and one morning they attempt to start their car and it won't start. Do you think they would be able to get to work on time if they call a local taxi or if they can pull out their phone, go to the Uber app and have a car there in a few minutes.

The cost is much less also. I was told the local taxi would be between \$16-\$25 dollars. Uber cost me 14.99 which included the tip.

And think about how safe it is. Not only is all the information sent ahead of time but also no money is exchanged. Because my information was put in when I initially signed up, everything was charged to my credit card, including the tip.

UBER IS REALLY NEEDED IN OUR AREA. PLEASE LET THEM CONTINUE TO DO THEIR JOB HERE AND MAKE OUR LIFE EASIER.

Sincerely,
Debra Morrishow

Easterling, Deborah

From: Easterling, Deborah
Sent: Tuesday, January 27, 2015 11:44 AM
To: 'MullenInc@aol.com'
Subject: RE: Uber

Dear Dr. Mullen,

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Coordinator

From: MullenInc@aol.com [<mailto:MullenInc@aol.com>]
Sent: Saturday, January 24, 2015 10:45 AM
To: PSC_Contact
Cc: _RegStaff - Complaints Distribution Group
Subject: Uber

Greetings:

My experiences with Uber are that it is more pleasant and safer than any taxi company. The cars are driver owned and in excellent shape. I can honestly say that all my Uber experiences have been better than any of my taxi experiences.

Please support having Uber in South Carolina. It is a great upgrade.

Dr. Philip Mullen
803 776-6756

RECEIVED
JAN 27 2015
11:44 AM
PSC_Contact

RECEIVED
JAN 27 2015
11:44 AM
PSC_Contact

Easterling, Deborah

From: Easterling, Deborah
Sent: Tuesday, January 27, 2015 11:43 AM
To: 'Anona'
Subject: RE: Uber

Dear Anona Taylor,

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Coordinator

-----Original Message-----

From: Anona [<mailto:gat4457@aol.com>]
Sent: Saturday, January 24, 2015 9:28 AM
To: PSC_Contact
Cc: _RegStaff - Complaints Distribution Group
Subject: Uber

Hi I am a 53-year-old grandmother of two and and Uber driver. Until eight weeks ago when I started driving for Uber, I was cleaning houses to help with our family. At 53 cleaning houses was becoming very difficult. My son is a student and an Uber driver, And he encouraged me to try Uber. I have absolutely loved it and have met so many interesting people from and visiting Charleston. Last week I drove the Guest concert pianist for the Charleston Symphony orchestra. His wife and I attended the same arts Academy in Michigan, And we had a wonderful conversation all the way to the airport. Everyone I have driven absolutely loves Uber, And it has been a great financial blessing for our family. It has even enabled my husband and I to start putting back into savings for retirement instead of taking it out of savings for bills. I sincerely hope everything gets worked out in South Carolina so this great ride share program can continue here.

Thank you

Anona Tolar

Sent from my iPhone